



FEMA

Disaster Assistance

**For homeowners, renters and business owners affected by severe storms and flooding in
Erie, Genesee, Niagara and Orleans counties**

Apply by Phone:

1-800-621-FEMA (3362)

(TTY 1-800-462-7585 for the speech or hearing-impaired)

8:00 a.m. – 8:00 p.m. seven days a week until further notice

Or apply any time on-line at www.fema.gov

Please have the following information available when you contact FEMA:

- Address and phone number where we can reach you
- Social Security Number
- Current mailing address
- Date the damage occurred
- Address of the affected property
- Brief description of the damages
- Insurance information
- Family's gross income

*If you are eligible for disaster assistance, you may choose to have the check deposited directly into your bank account.
Your personal banking information should only be provided when YOU are making a call to FEMA.*

State and FEMA disaster assistance programs cover basic needs only and will not normally compensate you for your entire loss.

If you have insurance that does not cover your basic needs, state and FEMA disaster assistance may be available to help.

Additional assistance for long-term recovery may be available through the Small Business Administration Disaster Loan Program.

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, or economic status. If you or someone you know has been discriminated against, you should call FEMA at 800-621-3362 (TTY 800-462-7585) or contact your local Office of Equal Rights.